



INPTRA 2017

June 30-July 1, 2017

MEETING SCHEDULE

Friday, June 30, 2017

7:00 AM – 8:20 AM REGISTRATION

8:00 AM - 8:20 AM BREAKFAST

8:20 AM - 8:30 AM TABLE INTRODUCTIONS

8:30 AM - 8:40 AM WELCOME

THEME: GOVERNANCE ISSUES IN REGULATION

8:40 AM - 9:05 AM

Regulation - Developments in the UK

Throughout the Globe regulators of healthcare professionals are operating in an increasingly volatile world. Political policy is communicated in 140 character sound bites, the electorate can no longer be relied on to make decisions that they once did, the validity of governmental institutions is under attack and legislation uncertainty is the norm. With Brexit underway what lessons can be learned on how Regulators can manage to be effective, efficient and ethical in the “New Normal”?

Speaker: Marc Seale

9:05 AM - 9:20 AM

Erosion of self-regulation? The recent Ontario experience

In December 2014 Ontario Minister of Health established a task force to “help prevent and deal with cases of sexual abuse of patients by regulated health professionals.” The Task Force released its report in September 2016. It called for “bold change”.

Legislation to implement some of the recommendations was introduced in December 2016 (it is expected that change will have been implemented by the meeting).

This presentation will examine what led to appointment of the task force, its key recommendations, the government’s response and the operational and long term effects this is likely to have on self-regulation in Ontario.

Speaker: Shenda Tanchak

9:20 AM - 9:50 AM

Community perspectives in the regulation of physiotherapists

The National Law in Australia requires both practitioner and community members in the make-up of the National Boards and in other aspects of the National Registration and Accreditation Scheme in Australia. Embedding community member involvement in the regulation of physiotherapists and other regulated health professionals ensures both a multi-disciplinary view and a common sense perspective of the everyday person – a

potential counter balance against the potential perception of conflict of interest of the practitioner members and the bureaucratic perspective of AHPRA.

Engagement with the community facilitates a balanced view within AHPRA and the Boards when exercising regulatory functions and public awareness of health regulation.

Speakers: Philippa Tessmann and Lyn Green

9:50 AM - 10:10 AM BREAK

10:10 AM - 10:40 AM *Physiotherapy regulation in Nepal*

Physiotherapy is a new profession in Nepal with only one physiotherapy school in the entire country, which turned seven years. Nepal is seeing the signs of starting more schools in the near future. The number of physiotherapists is rapidly increasing and has further chances of exponential growth. Soon Nepal may have more physiotherapists than it needs if it does not intervene in a timely fashion. This will create a danger of compromised quality of education and patient care. The speaker will share the issues and challenges associated with physiotherapy regulation and Nepal's proposed strategies to tackle the problems.

Physical Therapy in the Philippines

The talk will introduce Physical Therapy in the Philippines, particularly Regulations, the Physical Therapy Law governing Physical Therapy Practice in the country; a new law which is the Continuing Professional Development (CPD) Law to take effect this 2017; the local Curriculum and Outcomes-based Education, the Board Exams, the ASEAN Integration and issues on Mutual recognition arrangements.

Speakers: Saurab Sharma and Bernadette Reyes

10:40 AM - 11:10 AM SMALL GROUP DISCUSSION ON MODELS OF REGULATION

11:10 AM - 11:20 AM REPORT BACK

11:20 AM - 11:25 AM EXERCISE BREAK

11:25 AM - 11:50 AM CAFÉ SESSIONS (choice of 2)

Complaint categorization, is there need for standardization? The New Zealand experience.

The Physiotherapy Board of New Zealand, as the national regulatory authority, receives complaints from the public, profession, and others concerning competence, conduct, and medical notifications. The move to risk-based regulation requires careful analysis of data to develop and identify profiles of potential at-risk individuals. Statistics have minimal value unless the data is aggregated, accurate, collected in a systematic manner, and comparable. The New Zealand experience will be described, including the challenges that we have encountered and potential solutions.

Speaker: Jon Warren

Developing a Core Standards of Practice for Physiotherapists in Canada

In 2014 regulators in Canada secured a grant to develop core Standards of Practice for Physiotherapists. Nine physiotherapy regulators participated in the development and are in various stages of implementation. An outline of the process used to develop the

core Standards will be described along with lessons learned. A copy of the core Standards will be made available to participants.

Speaker: Dianne Millette

When Less is More - Developing a Single Code of Professional Conduct for Physiotherapy in Canada

In 2016, The Registrars' Committee of the Canadian Alliance of Physiotherapy Regulators collaborated on the development of a single regulatory Code of Ethics – merging 10 jurisdictional documents into a single Code. The Regulatory Code was then further harmonized with the Association Code of Ethics to form a single Code of Ethical Conduct for all physiotherapists in Canada. Principles used to guide the development of a single code, as well as other enabling factors and other lessons learned will be highlighted. A copy of the harmonized Code will be made available to participants.

Speaker: Katya Masnyk

11:50 AM - 12:20 PM

LUNCH

12:20 PM - 12:30 PM

TABLE INTRODUCTIONS

THEME: EDUCATION AND REGULATION

12:30 PM - 12:55 PM

Physiotherapy education and training: A role for regulation in facilitating innovation?
Regulators have an important role to play in quality assuring pre-registration education and training to ensure that standards for patient safety are met.

This presentation will discuss the Health and Care Professions Council (HCPC)'s approach to quality assuring education and training for physiotherapists, making reference to innovative models of curriculum design and education delivery. It will draw on the HCPC's recent consultation on its standards of education and training to describe one approach to balancing the desire to ensure that important outcomes are achieved, whilst avoiding unnecessary prescription which might stifle innovation.

Speaker: Elaine Buckley

12:55 PM - 1:20 PM

Internationally shared entry level requirements – the challenge of addressing cultural safety

The Physiotherapy Practice Thresholds in Australia and Aotearoa New Zealand (the thresholds) describe the threshold competence required for initial and continuing registration as a physiotherapist in Australia and Aotearoa New Zealand. They are the first and only internationally shared resource of their kind for the physiotherapy profession and are freely available for other countries to adopt.

In order to highlight the potential for entry level thresholds to be shared internationally, the presentation will outline the way in which cultural safety in physiotherapy practice aspects of the thresholds are portable, even in the absence of a founding document such as a Treaty.

Speaker: Alison Bell and Charles Flynn

1:20 PM - 2:05 PM

Challenges of Regulating the Scope of Practice of Physiotherapists in Africa when multiple Entry-Level Education Co-exist

The Panelists will discuss the different levels of entry-level education available and co-existing in Africa; the current trend of Master and PhD as the only pathway for advanced

knowledge and specialization in Physiotherapy in Africa; and the question relating to whether Africa is ripe for Doctor of Physiotherapy entry-level education, as currently being advocated for, in Ethiopia and Nigeria. Further, the panelists will discuss the regulatory challenges related to multiple entry-level educated physiotherapists' co-existing, and a need to set scope of practice boundaries based on entry-level education.

Speakers: Olufunke T. Akanle, Seyi Ladele Amosun, Emmanuel B. John and Ushotanefe Useh

2:05 PM - 2:45 PM SMALL GROUP DISCUSSION ON EDUCATION AND REGULATION

2:35 PM - 2:45 PM REPORT BACK

2:45 PM - 3:05 PM BREAK

THEME: PROFESSIONALISM, POLICY AND PRACTICE

3:05 PM - 3:45 PM *Professionalism: where ethics and regulation intersect*

Professionalism is what the public expects of physical therapists. In return for the behaviors expected of a professional, the profession is permitted to self-regulate to ensure safe and effective care. Regulation is a mix of professional standards: Codes of Ethics and mandates; laws and regulations. The behavior of professionals is guided by the aspirations of ethics and the requirements of law. This session will explore how ethics and regulation intersect and protect patients in different regions of the world. At the same time the common theme of ensuring professional responsibility and respect for patients will be highlighted.

Speakers: Jill Humphreys, Nancy R. Kirsch, Nassib Tawa and Sanjeewa Tunpattu

3:45 PM - 4:25 PM *When the profession evolves, how does regulation keep up?*

Policy changes typically take a long time to get approved and implemented even with good policy development and excellent work by those making the change. When implementing new innovations or eliminating older overly prescriptive standards does the length of time get in the way of progress and what do we do in the mean time? This panel discussion will include audience participation.

Speakers: Raul G. Agustin, Elaine Buckley, Fiona Campbell and Richard Woolf

4:25 PM - 4:50 PM *Nurturing and supporting patient-centered professionalism: Professional bodies' role in achieving a shift of focus in how the physiotherapy profession is regulated*

This session will focus on progressing pre-emptive activity to strengthen registrant engagement in meeting regulatory standards and patient-centered professionalism. It will consider regulators' appropriate collaboration with other parties (particularly professional bodies) to foster and sustain professionalism and a culture of professional engagement. It will encourage consideration of

- Adopting a pre-emptive approach to regulation, focused on patient-centered professionalism
- Working differently and more collaboratively with others to sustain a more pre-emptive approach
- Sharing existing and emergent good practice, including to evaluate the impact of more pre-emptive approaches (e.g. fewer fitness to practice cases over time).

Speaker: Sally Gosling

4:50 PM -5:15 PM CLOSING REMARKS

5:15 PM – 6:30 PM COCKTAIL RECEPTION & GROUP PICTURE

MEETING SCHEDULE

Saturday, July 1, 2017

8:00 AM - 8:20 AM BREAKFAST

8:20 AM - 8:30 AM TABLE INTRODUCTIONS

THEME: DIGITAL ISSUES IN REGULATION

8:30 AM - 9:10 AM

International Look at Innovation and Regulation: Physiotherapy via Telehealth Delivery
Advancements in technology have created expanded and innovative treatment options for clinicians and clients while posing challenges to physical therapy regulators. The use of technology to deliver physical therapy services has grown significantly internationally, and yet, questions and concerns remain regarding appropriate and effective regulation.

The presenters will discuss information gathered and steps taken by regulators in the country to ensure safe, ethical, and effective care delivered via telehealth. Methods to reduce regulatory barriers and increase access in underserved areas will be presented. The considerations and challenges of developing regulatory policy for rapidly changing technology will be discussed.

Speakers: Leslie Adrian, Dr. Maurice Mars and Diana Sinnige

9:10 AM - 9:30 AM

Advertising of regulated health services in Australia

This presentation proposes to explain the restrictions placed on the advertising of regulated health services in Australia and how they protect the public from harm. We will explain why these restrictions have been included in the National Law, the administration of them and their impact on physiotherapists and physical therapists under the Australian regulatory framework which protects title rather than scope of practice.

Speakers: Alison Bell and Jill Humphreys

9:30 AM - 9:45 AM LARGE GROUP DISCUSSION

9:45 AM - 10:05 AM BREAK

THEME: DATA DRIVEN REGULATION

10:05 AM - 11:05 AM

Exploring the risks to the competence of physiotherapists

Increasingly there is attention to the risks and supports to competent practice. Three Canadian jurisdictions - British Columbia (BC), Quebec, Ontario - have considered risks and supports to the competence of physiotherapists. Each jurisdiction approaches the collection of data on risks and supports among physiotherapists differently: in BC through an annual anonymous self-assessment; in Quebec through a systematic review of individuals' personal and professional information, and in Ontario by retrospectively looking at individuals' characteristics, complaints and quality assurance data with an eye to the presence or absence of risks. We also look at how considering registrant risks informs regulatory programs.

Panelists: Susan Glover Takahashi, Denis Pelletier, Chris Smerdon and Shenda Tanchak

11:05 AM - 11:20 AM LARGE GROUP DISCUSSION

- 11:20 AM - 11:25 AM EXERCISE BREAK
- 11:25 AM - 11:55 AM *Using research to prevent harm before it happens*
This presentation will describe the Physiotherapy Board of Australia's recent work to dive deeply into and analyze physiotherapy-specific complaints data in order to detect hotspots of risk. It will also highlight the opportunities for regulating physiotherapists more effectively and efficiently by drawing upon a range of cross professional research projects that will ultimately contribute to the capability to better recognize and prevent harms before they happen.
- Speaker: Cherie Hearn
- 11:55 AM - 12:20 PM *Risk-based research opportunities*
The National (Australian) Regulation and Accreditation Scheme aims to be recognized as a leading risk-based regulator. This necessitates the adoption of a working definition of risk-based regulation that reflects its agreed essential elements of selective action to reduce identified risks and harms, targeting resources where risks are higher, using evidence based and innovative regulatory practices, and seeking to reduce the overall costs and burden of regulation.
- This presentation will describe the opportunities and challenges arising for this initiative in the complex legal, political and organizational environment of a national multi-professional regulatory scheme. Discussion will include opportunities for greater international collaboration in physiotherapy and other health practitioner regulatory research, including the potential for development of an international physiotherapy regulatory research framework.
- Speaker: Charles Flynn
- 12:20 PM - 1:00 PM LUNCH
- 1:00 PM - 1:10 PM TABLE INTRODUCTIONS
- 1:10 PM - 1:40 PM *Understanding the prevalence of fitness to practice concerns*
Paramedics and social workers are consistently overrepresented in the fitness to practice cases handled by the HCPC. This session will discuss the emerging findings of ongoing commissioned research designed to better understand this trend and, importantly, what might be done about it.
- The intention of the research is to help identify what preventative actions could be taken by all those involved in practice, education, employment, representation and regulation in these professions. The research will also help identify how similar work of this kind might be undertaken in the future for other professions and for cross-professional issues.
- Speaker: Michael Guthrie
- 1:40 PM - 2:20 PM *Regulation Activities as Human Capital Management: Efforts in the United States and Australia*
Regulation is often seen as playing a very limited role in promoting public health, for example by restricting practice to competent practitioners and requiring compliance with legal and professional standards. This presentation presents the idea that regulatory organizations may be able to do much more to promote public health by

viewing regulation as a problem of human capital management (HCM). From this perspective, regulators would take a more active role in promoting higher levels of competence, encouraging the professional community to address public health gaps, and utilize their resources to contribute to the evidence base for regulation. Two HCM experts will discuss the HCM model and its relation to regulation, and a third presenter will illustrate how the Australian Health Practitioner Regulation Agency (AHPRA) has embraced much of this approach in their regulatory activities.

Speakers: Lorin Mueller and Charles Flynn

2:20 PM - 3:00 PM SMALL GROUP DISCUSSION ON RISK PRESENTATIONS

3:00 PM - 3:20 PM REPORT BACK

3:20 PM - 3:40 PM BREAK

3:40 PM - 4:20 PM *Rapporteur and role of regulatory boards*

The excitement of sharing the rights and responsibility of regulating the delivery of physical therapy services for the protection and benefit of patients is the thrust of our two days together. This summary of our discussions will culminate with a discussion about the evolutionary role of our regulatory boards. In our regulatory capacity we are consistently seeking to identify the next challenge on our path to excellence in physical therapy service. The report of INPTRA 2017 should ignite in each of us the resolve to share what we learned, with the goal of moving regulation internationally to the next level.

Speaker: Nancy R. Kirsch

4:20 PM - 4:50 PM *A Conversation with the INPTRA Board Chair*

INPTRA has exciting things unfolding! In this session, the INPTRA Chair will share the current agenda and initiatives and provide an opportunity for you to provide input into this agenda. Learn about the INPTRA strategic plan as well as ways to become involved in and support the organization.

Speakers: William A. Hatherill

4:50 PM - 5:00 PM WRAP UP and ADJOURN

5:30 PM DEPARTURE FOR OPTIONAL OUTING
