



### The College of Physiotherapists of Ontario: Website Resources

Topic	Description	PDF Resources Available on College Website	Link to Webpage
<b>Enforcement and Compliance</b>	<p>In Canada, Physiotherapy is regulated by the individual provinces and territories. In the province of Ontario, the College of Physiotherapists of Ontario (the College) has a Professional Conduct (or complaints and discipline) Program that deals with issues of enforcement and compliance.</p> <p><b><u>Complaints:</u></b> When someone has concerns about the practice, conduct or competence of a physiotherapist in Ontario they can file a complaint. Anyone can file a complaint and the College investigates all complaints. The Inquiries, Complaints and Reports Committee (ICRC) screens and reviews the complaints along with any information submitted by the physiotherapist and the results of any additional investigation.</p> <p><b><u>Mandatory Reporting:</u></b> There are a number of situations where physiotherapists, employers and other regulated health professionals have a duty to report a physiotherapist to the college. This is called mandatory reporting and includes the following situations:</p> <ul style="list-style-type: none"><li>• A regulated health care provider (which includes physiotherapists) knows about a patient being sexually abused by a physiotherapist</li><li>• A physiotherapist has been fired , or resigns while facing termination or a contract is not renewed because of concerns related to conduct, competence or capacity (health issues)</li></ul>	<p><b>Inquiries, Complaints and Reporting Committee Decision Making Tool:</b> <a href="http://www.collegept.org/Assets/website/professionalconduct/ICRC_Decision-Making_Flowchart150728.pdf">http://www.collegept.org/Assets/website/professionalconduct/ICRC_Decision-Making_Flowchart150728.pdf</a></p>	<p>To learn more about Complaints, Discipline Hearings, Fitness to Practise Hearing, Unregulated Practitioners/Holding Out, Mandatory Reports, Sexual Abuse of Patient, please visit the College website here:</p> <p><b>Professional Conduct webpage:</b> <a href="http://www.collegept.org/Physiotherapists/pc/ProfessionalConduct">http://www.collegept.org/Physiotherapists/pc/ProfessionalConduct</a></p> <p><b>Professional Conduct Resources:</b> <a href="http://collegept.org/resources#PC">http://collegept.org/resources#PC</a></p>



<p>Physiotherapists also have to provide self-reports where they have been:</p> <ul style="list-style-type: none"><li>• found guilty of an offence</li><li>• found to have engaged in malpractice or negligence</li><li>• charged with an offence under the Criminal Code or the Health Insurance Act</li><li>• found guilty of an offence under the Criminal Code or the Health Insurance Act</li><li>• subjected to court imposed restrictions</li><li>• the subject of a finding in another jurisdiction or profession</li></ul> <p>In addition, if the College receives information that is not a complaint or report but the identified concerns are serious enough to warrant an investigation, these cases can also be referred to the ICRC for an investigation.</p> <p>At the conclusion of its investigation the ICRC can take any of the following actions:</p> <ul style="list-style-type: none"><li>• No action</li><li>• Offer advice and/or recommendations</li><li>• Work with the physiotherapist to ensure that they are safe to practice if they are suffering from a current health condition which could put the public at risk</li><li>• Require practice improvements through course work, coaching or other remedial activities (Undertaking or Specified Continuing Education and Remediation Program)</li><li>• Require the physiotherapist to attend in person at the College to meet with members of the Committee in person (caution)</li><li>• Place restrictions on the physiotherapist's practice</li><li>• Refer the physiotherapist to the Fitness to Practise Committee for a hearing (health concerns)</li><li>• Refer the physiotherapist to the Discipline</li></ul>		
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